

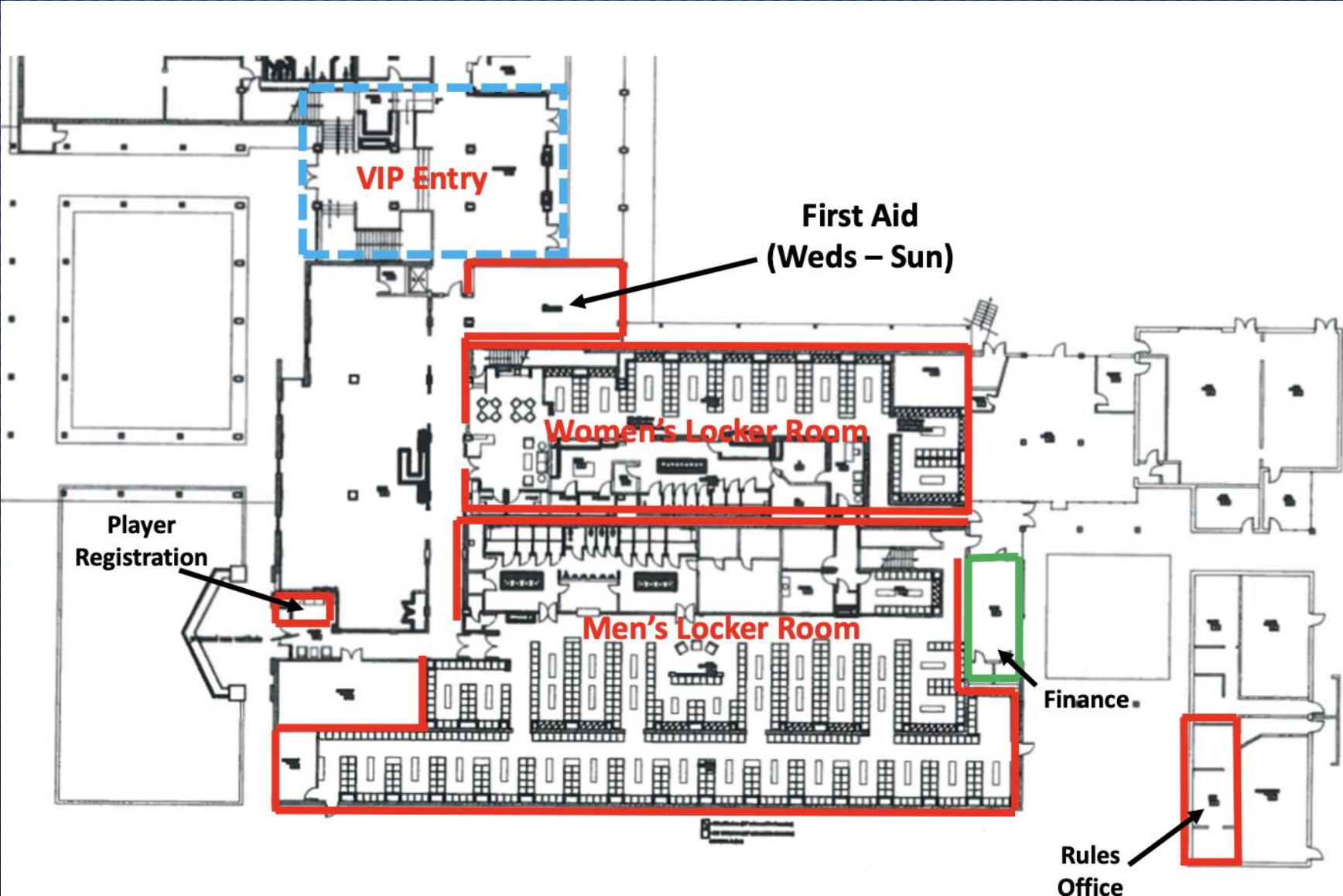


CHARLES SCHWAB CUP CHAMPIONSHIP

2023 PLAYERS SERVICES COMMITTEE

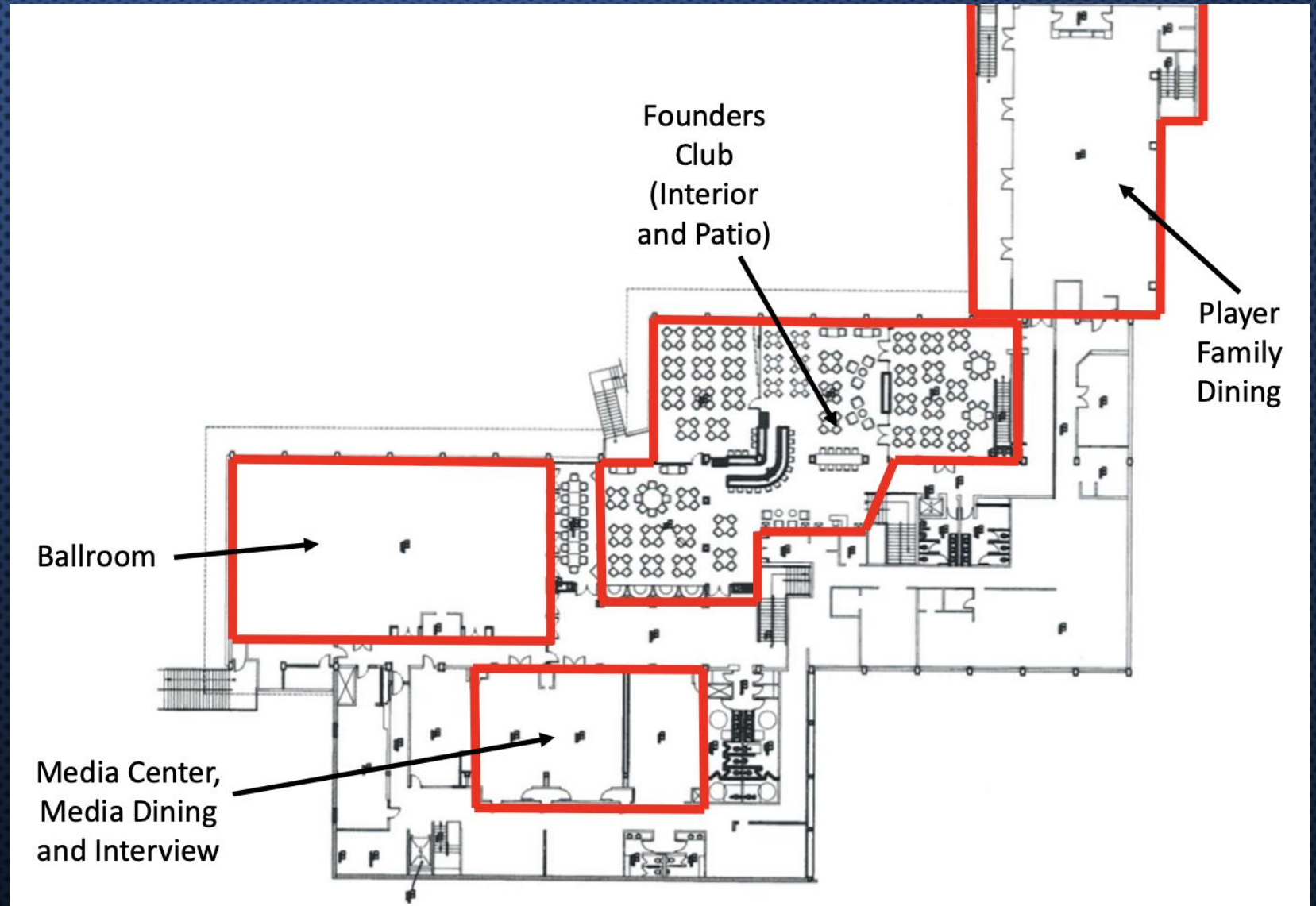
PHOENIX COUNTRY CLUB LAYOUT

PCC – FIRST FLOOR



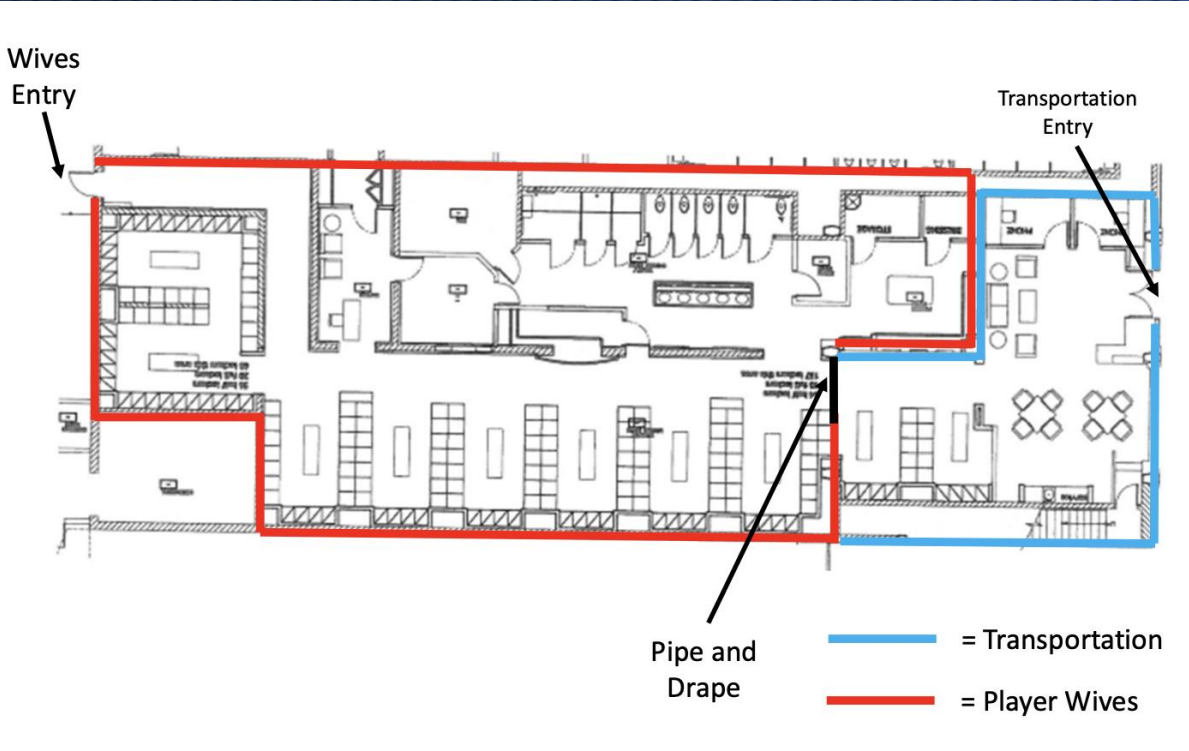
PHOENIX COUNTRY CLUB LAYOUT

PCC – SECOND FLOOR

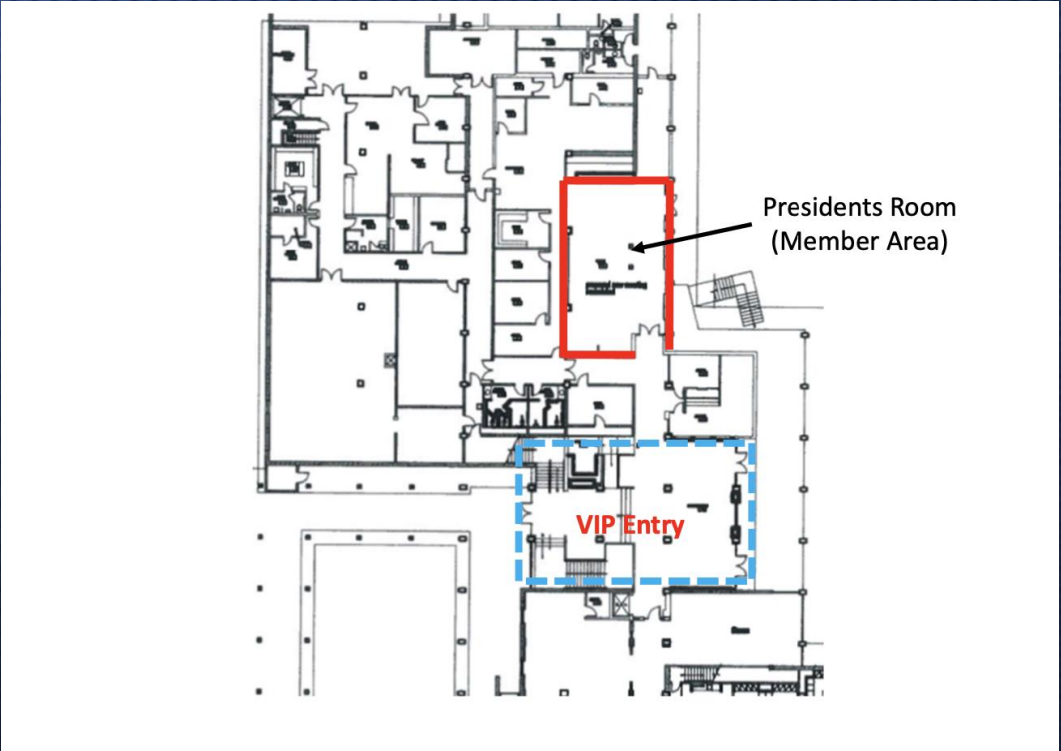


PHOENIX COUNTRY CLUB LAYOUT

PCC – WOMEN'S LOCKER ROOM

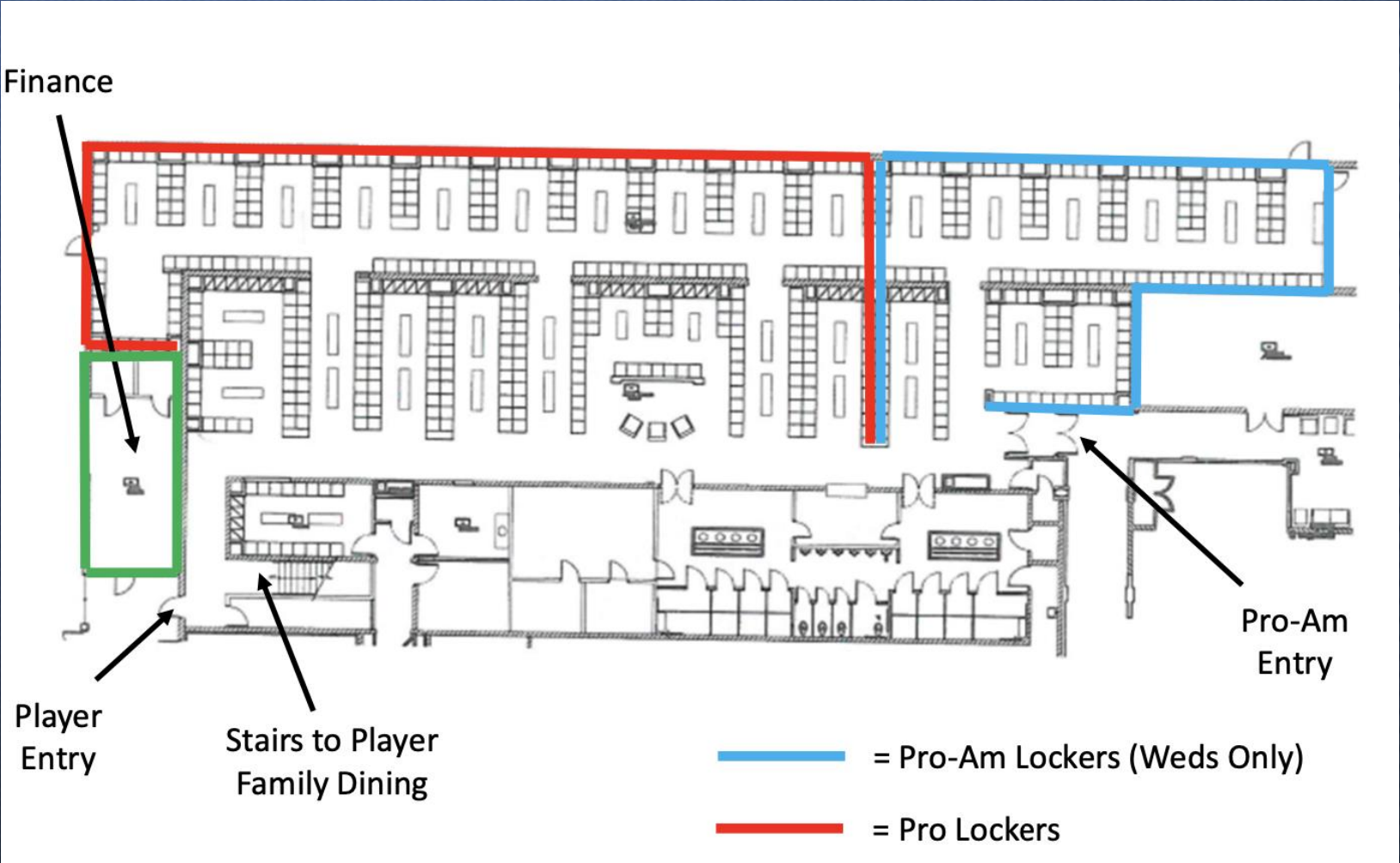


PCC – FIRST FLOOR (PRESIDENT'S ROOM)



PHOENIX COUNTRY CLUB LAYOUT

PCC – MEN'S LOCKER ROOM



PLAYER SERVICES RESPONSIBILITIES

MONDAY – TUESDAY

VOLUNTEERS WILL ASSIST PGA TOUR CHAMPIONS STAFF WITH PLAYER REGISTRATION

WEDNESDAY – SUNDAY

PLAYER AND PLAYER SPOUSE CONCIERGE SERVICE INQUIRIES MAY INCLUDE BUT ARE NOT LIMITED TO:

- RESTAURANT RECOMMENDATIONS
- MEDICAL NEEDS
- TRAVEL REQUESTS
- COURTESY CAR SERVICE

PLAYER REGISTRATION

LOCATION: MEMBER ENTRANCE, ADJACENT TO THE PLAYER PARKING LOT

STAFF: PGA TOUR CHAMPIONS OPERATIONS TEAM

TIME/DATE: MONDAY: 8:00 AM – 5:00 PM TUESDAY: 8:00 AM – 5:00 PM

REGISTRATION PROCESS FOR PLAYERS:

- ARRIVE PHOENIX COUNTRY CLUB AND IMMEDIATELY REGISTER
- REGISTER VIA IPAD
- RECEIVE A PLAYER PACKET THAT INCLUDES:

PLAYER HANDBOOK ,YARDAGE BOOK , LIST OF RESTAURANTS (PROVIDED BY HOST HOTELS)

- PACKETS WILL BE PRE-PACKED AND ORGANIZED ALPHABETICALLY BY TOURNAMENT STAFF

FINAL FIELD & ARRIVALS

COMMITMENT LIST IS DUE FRIDAY, NOVEMBER 3RD

THE FINAL FIELD IS SET ON SUNDAY, NOVEMBER 5TH

PLAYERS WILL ARRIVE SUNDAY, NOVEMBER 5 – TUESDAY, NOVEMBER 7

PGA TOUR GLOBAL HOME WILL PROVIDE A FIELD LIST WITH PLAYER HEADSHOTS TO PLAYER SERVICES FROM
PGA TOUR HQ

PLAYER COURTESY CARS

COURTESY CARS WILL BE PROVIDED BY SAN TAN FORD FOR THE 2023 CHARLES SCHWAB CUP CHAMPIONSHIP PLAYER TRANSPORTATION

EACH PGA TOUR CHAMPIONS PROFESSIONAL WILL RECEIVE ONE (1) COURTESY CAR THE WEEK OF THE TOURNAMENT.

TRANSPORTATION COMMITTEE CHAIRMAN: ANDREAS KRAEMER

TRANSPORTATION@GOLF-VOLUNTEERS.COM CELL: 703-395-5856

PGA TOUR CONTACT: MADISON SCUDDER

MADISONSCUDDER@PGATOURHQ.COM CELL: 904-543-2110

PLAYER PARKING

**PLAYERS WILL PARK IN LOT 1 OF THE PHOENIX
COUNTRY CLUB**

**PLAYERS WILL RECEIVE A LOT 1 PARKING PASS IF USING
PERSONAL VEHICLE BUT DO NOT NEED ONE SINCE THEY
ARE DRIVING A COURTESY CAR**

LOT 1

0001



CHAMPIONS

2023

DISPLAY AT ALL TIMES

1

WEEKLY

ACCESS

PLAYER FAMILY DINING: PLAYERS AND SPOUSES

LOCKER ROOM: PLAYERS ONLY, MANUFACTURER REPS (WITH PROPER CREDENTIALS; MUST HAVE AN L ON BADGE)

PRACTICE FACILITY: PLAYERS AND (1) COACH, INSTRUCTOR, INTERPRETER OR MANUFACTURER REP

PHYSIO TRAILERS: PLAYERS ONLY

SCORING: PLAYERS ONLY

MEDIA FLASH INTERVIEW: PLAYERS ONLY

PLAYER DINING

ACCESS TO PLAYER FAMILY DINING IS LIMITED TO CONTESTANTS, SPOUSES AND FAMILY. MUST HAVE PROPER CREDENTIALS TO ACCESS PLAYER FAMILY DINING – D ACCESS CODE

LOCATION: MEN'S GRILL (2ND FLOOR OF CLUBHOUSE)

FOOD SERVICE: MULTIPLE FOOD OPTIONS IN PLAYER FAMILY DINING

PLAYER DINING HOURS

ACCESS TO PLAYER FAMILY DINING IS LIMITED TO CONTESTANTS AND SPOUSES

BREAKFAST HOURS

MONDAY, NOVEMBER 6	SERVED OFF THE MENU UNTIL 11:00 AM
TUESDAY, NOVEMBER 7	7:00 A.M. – 11:00 A.M.
WEDNESDAY, NOVEMBER 8	5:30 A.M. – 10:00 A.M.
THURSDAY, NOVEMBER 9	7:00 A.M. – 10:30 A.M.
FRIDAY, NOVEMBER 10	7:00 A.M. – 10:30 A.M.
SATURDAY, NOVEMBER 11	7:00 A.M. – 10:30 A.M.
SUNDAY, NOVEMBER 12	7:00 A.M. – 10:30 A.M.

LUNCH HOURS

MONDAY, NOVEMBER 6	10:00 A.M. – 4:00 P.M.
TUESDAY, NOVEMBER 7	11:30 A.M. – 4:00 P.M.
WEDNESDAY, NOVEMBER 8	11:30 A.M. – 4:00 P.M.
THURSDAY, NOVEMBER 9	11:30 A.M. – 4:00 P.M.
FRIDAY, NOVEMBER 10	11:30 A.M. – 4:00 P.M.
SATURDAY, NOVEMBER 11	11:30 A.M. – 4:00 P.M.
SUNDAY, NOVEMBER 12.	11:30 A.M. – 4:00 P.M.

ACCESS TO PLAYER FAMILY DINING IS LIMITED TO CONTESTANTS AND SPOUSES

APPETIZERS

MONDAY, NOVEMBER 6	N/A
TUESDAY, NOVEMBER 7	N/A
WEDNESDAY, NOVEMBER 8	4:00 P.M. – 6:00 P.M.
THURSDAY, NOVEMBER 9	4:00 P.M. – 6:00 P.M.
FRIDAY, NOVEMBER 10	4:00 P.M. – 6:00 P.M.
SATURDAY, NOVEMBER 11	4:00 P.M. – 6:00 P.M.
SUNDAY, NOVEMBER 12	4:00 P.M. – 6:00 P.M.

PRACTICE ROUNDS & GOLF CARTS

- PLAYERS OR THEIR CADDIES SHOULD VISIT THE PHOENIX COUNTRY CLUB PRO SHOP WITH QUESTIONS
- TO COORDINATE PRACTICE ROUNDS, COMMUNICATE WITH PHOENIX COUNTRY CLUB GOLF STAFF BUT NO NEED TO BOOK TIMES, GO AS YOU PLEASE
- PLAYERS WILL BE PERMITTED TO USE A GOLF CART FOR PRACTICE ROUNDS AND OFFICIAL PRO-AM DAY
- PLAYER GOLF CARTS WILL BE STAGED ADJACENT TO THE PHOENIX COUNTRY CLUB PRO SHOP

CONTESTANT HANDBOOK

- VOLUNTEERS WILL RECEIVE A COPY OF THE PLAYER HANDBOOK VIA EMAIL THE WEEK OF NOVEMBER 1ST
- VOLUNTEERS SHOULD FAMILIARIZE THEMSELVES WITH THE HANDBOOK AND ALL THE IMPORTANT DETAILS FOR PLAYERS INCLUDING TRANSPORTATION HOURS, PLAYER/FAMILY DINING, CADDIE INFORMATION, PRACTICE AREAS, MEDICAL NEEDS, ETC.

PLAYER HANDBOOK

TOURNAMENT STAFF

Tiffany Nelson-Thorne, Executive Director

(480-707-8275)

Kristi Lee Fowlks, Tournament Service Manager

(503-320-4317)

Blake Kuehner, Operations Manager

(480-242-7322)

PLAYER SERVICES CHAIRMAN

Phil Hannaford (480-216-8256)

TOURNAMENT RESOURCES