## **CADDIE SERVICES**



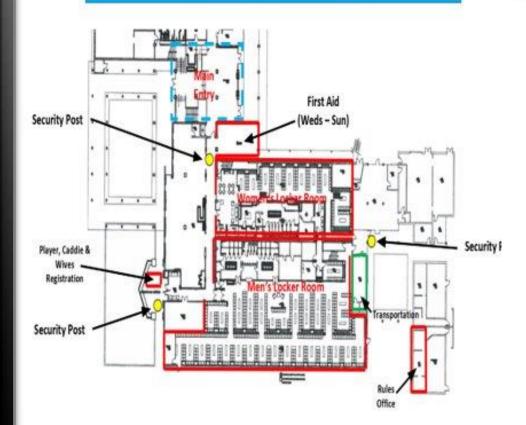




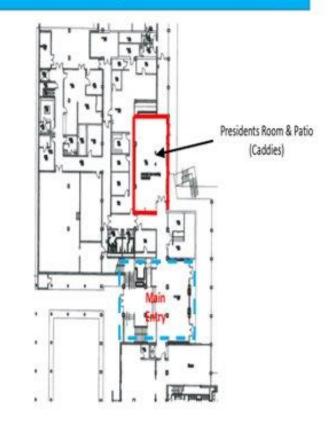
## PLAYER/CADDIE BUBBLE



#### PCC – First Floor



#### PCC - First Floor (President's Room)

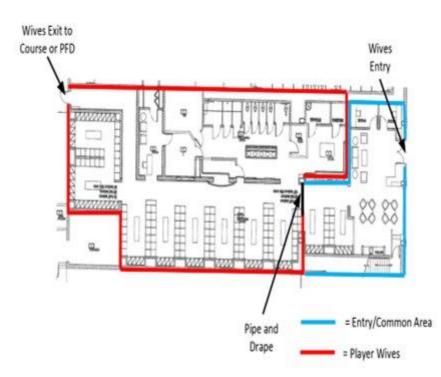




## PLAYER/CADDIE BUBBLE



#### PCC – Women's Locker Room







## PLAYER/CADDIE BUBBLE



#### **PCC – Player Parking Lot**





## $\frac{2S}{B}$ VOLUNTEER COVID – 19 TESTING



#### **COVID- 19 Testing Location:**

- Park and Ride lot at the Veterans Memorial Coliseum
- 1951 West Encanto Blvd., Phoenix, AZ 85009

#### Dates & Hours:

- Saturday 10/31 7:00am 3:00pm
- Saturday 11/1 7:00am 5:00pm
- Monday 11/2
  7:00am 5:00pm
- Tuesday 11/3 7:00am 5:00pm
- Wednesday 11/4 7:00am 5:00pm

## **Confirmation:**

- Results will be communicated through the Healthy Roster App
- Once test results are received, go to confirmation tent at testing location to receive negative test wristband

# Charles LAYER AND CADDIE REGISTRATION



**Location:** Member Entrance, adjacent to the Player and Caddie Parking Lot

**Staff:** PGA TOUR Champions Operations Team **Time/Date:** 

- Monday: 7:00am 5:00pm
- Tuesday: 7:00am 5:00pm

#### **Registration Process for Players & Caddies:**

- Arrive Phoenix Country Club and immediately register
- Receive their COVID-19 negative test wristband
- Register via iPad

#### **Receive a Player or Caddie Packet that includes:**

- Player or Caddie Handbook
- Yardage Book
- List of Restaurants (provided by host hotels)
- Packets will be pre-packed and organized alphabetically by Tournament Staff





Location: Presidents Room & Terrace Patio

#### Hours of Operation:

- Monday, November 2
- Tuesday, November 3
- Wednesday, November 4
- Thursday, November 5
- Friday, November 6
- Saturday, November 7
- Sunday, November 8

- 7:00a.m. 4:00p.m.
- 7:00a.m. 4:00p.m.
- 6:00a.m. 5:00p.m.
- 6:00a.m. 5:00p.m.
- 7:00a.m. 4:00p.m.
- 7:00a.m. 4:00p.m.
- 7:00a.m. 4:00p.m.



## **CADDIE BIBS**



Pairings will be provided in Caddie Dining each morning,

#### Wednesday – Sunday

- Wednesday & Thursday: Players will not be assigned an Official Pro-Am specific bib
- Friday Sunday: Players will all have the same color and style competition bib
- Please note, the current Charles Schwab Cup points leader will have a unique caddie bib and will also be designated on the Pairings



## **CADDIE BIBS**



#### **Morning Routine**

- Clean caddie bibs will be dropped off each morning in Caddie Services Area, Wednesday – Sunday (Presidents Room & Terrace Patio)
- Player names should be organized alphabetically
- Apply player names to bibs and organize alphabetically
- Caddies will pick-up bibs in Caddie Dining before each round
- NEW FOR 2020: Caddies MUST pick-up bibs in Caddie Dining

#### **Evening Routine**

- Caddie Services volunteers to be stationed at Scoring next to the Pro Shop
- Caddies will drop-off bibs at Scoring after their round
- NEW FOR 2020: Caddies MUST drop-off their bibs after each round to be washed
- Inventory bibs and make sure all have been delivered. Report any missing names or bibs to tournament staff.
- Drop off dirty bibs in a bin located at the Pro Shop.



## **CADDIE TOWELS**



#### **Morning Routine**

- Clean caddie towels will be delivered each morning, Monday Sunday
- Caddies will come pick-up towels before their round

#### **Evening Routine**

- Caddies will drop-off towels after their round
- Drop off dirty towels in a bin located at the Pro Shop



## **CADDIE HANDBOOK**



- Volunteers will receive a copy of the Caddie Handbook via email the week of October 26
- Volunteers should familiarize themselves with the handbook and all the important details for caddies



RESOURCES



### **CADDIE HANDBOOK**

## **CADDIE SERVICES PPT**

## TOURNAMENT STAFF

Tiffany Nelson, Executive Director Kristi Lee Fowlks, Tournament Service Manager Blake Kuehner, Operations Manager